



HENRY MAYO NEWHALL
Memorial Hospital
caring. commitment. community.



Caring for Our Community

Community Benefit Report Fiscal Year 2010

Henry Mayo Newhall Memorial Hospital

Our Mission

To improve the health of our community through compassion and excellence in healthcare services.

Our Vision

To create the ideal healthcare environment to surpass expectations.

Our Values

- Integrity
- Trust and Respect
- Accountability
- Teamwork
- Clinical Competence and Quality
- Compassionate Care





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President's Letter

Our mission serves as the foundation for everything we do.



Since 1975, Henry Mayo has been an integral part of the community. Our mission -- to improve the health of our community through compassion and excellence in healthcare services -- and our role in

the community serve as the foundation for everything we do.

As a not-for-profit community hospital, we strive to provide the highest quality health care to everyone who walks through our doors, regardless of a patient's ability to pay. We are proud of our tradition of quality health care for all patients and continually strive to enhance care and reinvest in the community's health.

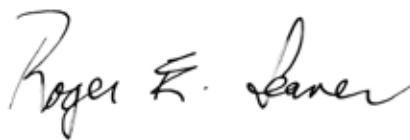
In FY 2010, we made great progress on raising the bar in healthcare excellence. Highlights include:

- Earning the prestigious Gold Seal of Approval from The Joint Commission for our Advanced Primary Stroke Center. This prestigious distinction highlights the fact that our stroke care program significantly improves outcomes for stroke patients.
- Opening a state-of-the-art Intensive Care Unit that is double the size of the previous unit and an important part of the hospital's expansion.

- Making sweeping changes in the way we manage clinical information through a new electronic health record system, such as Advanced Clinical Systems (ACS). Through the use of ACS, we not only improve patient quality and safety, but also increase efficiencies for physicians and clinical staff.

By continuing to focus on patients, our work in FY 2010 was recognized by leading healthcare organizations. We ranked in the top 10% nationally in public reports for heart failure and heart attack and our patient care teams were rated "exemplary" in a survey by The Joint Commission, which accredits and certifies more than 18,000 healthcare organizations and programs in the United States.

While recognition of our achievements is heartening, what drives Henry Mayo is providing quality care to our patients and programs that benefit the overall community. In the following pages of this report, you'll read about our activities in the community, and how they all tie back to our mission.



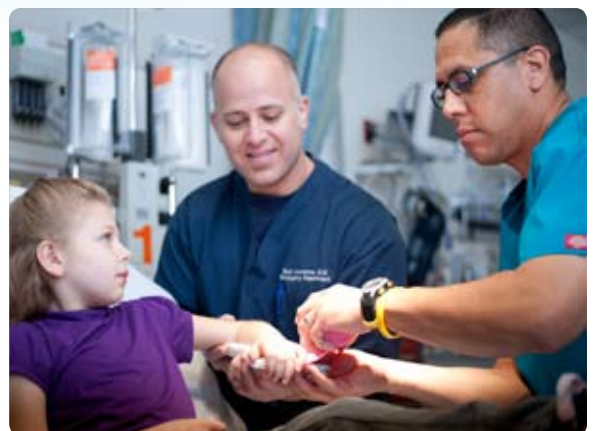
Roger E. Seaver
President and CEO
Henry Mayo Newhall Memorial Hospital

Caring for Our Community

Henry Mayo is a not-for-profit, community hospital. We take our responsibility to serve everyone, regardless of an individual's ability to pay, very seriously. As part of this responsibility, we also:

- Conduct a community needs assessment study every three years to better understand the community's needs and assist Henry Mayo with community planning activities.
- Develop a community benefit plan to improve the health of the community through such activities as increasing access to preventive care, including health screenings, and providing free or discounted services to those in need.
- Annually submit a copy of the community benefit plan to the Office of Statewide Health Planning and Development.

We are committed to serving the community and making every effort to create the ideal healthcare environment to surpass expectations.





Assessing Our Community's Needs

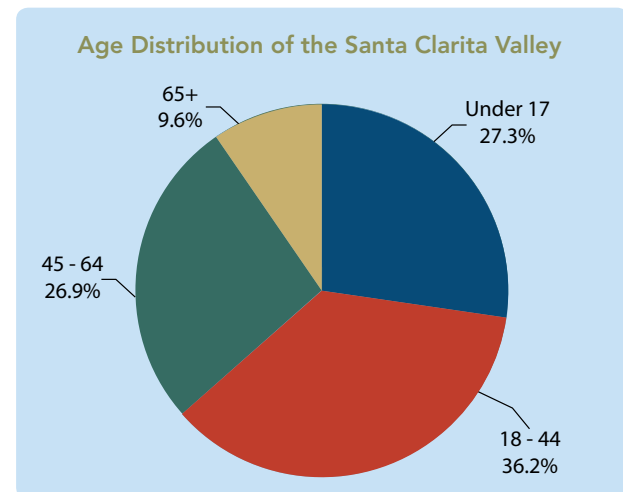
To understand the needs of the community, Henry Mayo worked with Meyer Marketing Intelligence, Inc. to conduct the 2010 Triennial Community Needs Assessment Study. This study collected and analyzed data to assess gaps in healthcare services in the Santa Clarita Valley.

Demographic Profile

The needs assessment study defined Henry Mayo's service area as follows: The Santa Clarita Valley in northern Los Angeles County is bordered by the Angeles National Forest on the south, the Ventura County line on the west, the northern edge of Castaic on the north, and the Acton and Agua Dulce area on the east. It is comprised of the City of Santa Clarita, the unincorporated communities of Southern Oaks, Stevenson Ranch, Westridge, Castaic, and other unincorporated areas directly adjacent to the city limits.

The study found:

- The Santa Clarita Valley has a higher proportion of non-Hispanic residents than most other Southern California communities and a comparatively higher income and educational level.
- The region had an estimated population of 263,973 in 2010 and is projected to increase at an average annual rate of 1.7% to 286,986 people by 2015.



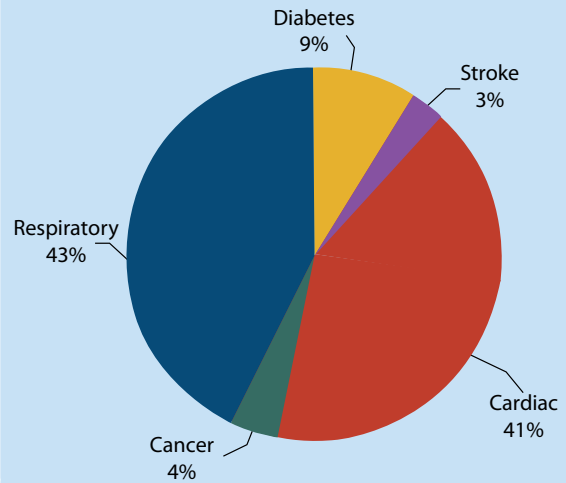
- The population is relatively young with an average age of 36 years.
- There are a substantial percentage of Asians, African Americans, and other races even though the population is primarily white. In total, close to one-fourth of the population is of Hispanic or Latin origin.
- While the majority of the population primarily speaks English at home, other languages include Spanish, Asian and IndoEuropean languages.

Assessment Process

A combination of primary and secondary research was used to complete the 2010 Triennial Community Needs Assessment Study.

Primary research included roundtable discussions and one-on-one in-depth interviews. Secondary research included a review of healthcare and demographic statistics for the hospital's service area, such as population totals, population by age cohorts, age by gender, educational attainment, and household income levels. Healthcare statistics included birth rates,

Prevalence of Diseases in Santa Clarita Valley – 2009



It is projected that by 2014, the number of these diseases in the Santa Clarita Valley will increase 17% to 175,188 cases.

	2009	2014
Cardiac	61,670	73,869
Cancer	6,504	7,827
Respiratory	64,724	72,982
Diabetes	13,199	16,047
Stroke	3,635	4,463

infant birth weights, prevalence of cardiac diseases, cancer estimates (breast, cervical, colorectal, lung, prostate, skin, uterine, and other types), respiratory estimates (asthma, chronic bronchitis, and emphysema), and hay fever, sinusitis, diabetes and stroke estimates.



Other statistics included Henry Mayo's inpatient volume, inpatient self-pay, patient days, percentage of inpatient by language, and number of Emergency Department visits not admitted.

Healthy Lives and Hearts

Henry Mayo has made it easier for Santa Clarita Valley residents to care for their hearts, thanks to quarterly “Care for Your Heart” health fairs.

Held at the Community Center in Newhall, the free health fairs offer blood pressure monitoring, height and weight analysis, body fat and BMI measurement, oxygen saturation and carbon monoxide measurement, cholesterol and glucose tests, heart risk assessment, and healthy nutrition and diet tips.

“The goal of these health fairs is to encourage residents to take a more active role in managing their health and become better healthcare partners with their own physicians by offering access to resources and education,” according to Gary Jacobs, marketing specialist at Henry Mayo. The fairs attracted more than 665 people in 2010 through the use of fliers, direct mail pieces and banners in the community.

Attendees receive a heart health passport and summary to record their screening results. Each time they attend a fair, they can compare their latest results with previous visits.



Materials in English and Spanish were also distributed and Spanish translators and Henry Mayo staff were on-hand to answer health questions.

According to a Henry Mayo survey, on average, one-third of the participants attend two or more consecutive health fairs. The survey also showed that 54% of attendees saw an improvement in their screening results, more than 50% said they would commit to eating a healthier diet, 37% plus said they would exercise regularly, and about 20% said they would regularly visit their physician.

“Based on survey results, the heart fairs have shown we are improving the health of the community,” says Jacobs.

Needs

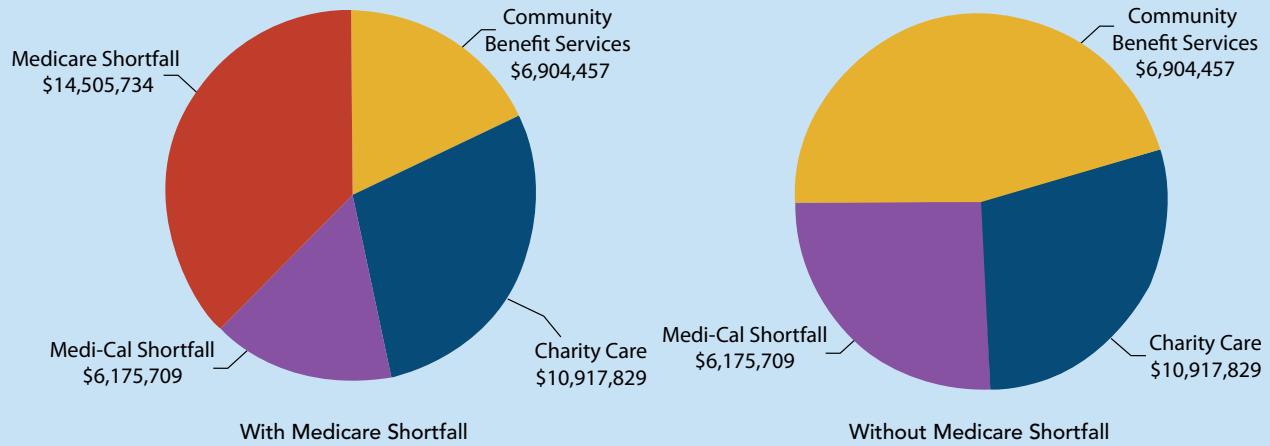
The data from the needs assessment study shows there are unmet needs in the community for the following:

- Greater mental health services, both inpatient services for minors under the age of 18 and additional outpatient mental health services for adults.
- Pediatricians and pediatric specialists willing to treat patients with Medi-Cal.
- Specialists accepting Medi-Cal to treat patients battling diabetes, heart disease, and dementia including Alzheimer’s.
- General practitioners or internists and geriatric specialists accepting Medi-Cal.
- Broader communication of health-related events in the community in English and Spanish.
- Dissemination of information in Spanish to the uninsured and underinsured in the form of discussions and not just lectures.
- Greater cultural sensitivity among healthcare providers.

Planning Principles

1. Facilitate access to healthcare services for those with disproportionate unmet health-related needs.
2. Emphasize primary prevention specific to the top 10 reasons for hospitalization or ER visits.
3. Build a seamless continuum of care that is sustainable.
4. Emphasize collaborative accountability.

FY 2010 Henry Mayo Community Benefit Costs



Recommendations are provided based on trends in healthcare statistics and feedback from community stakeholders. The study notes these recommendations are consistent with the principles for prioritizing community benefit set out previously by the hospital’s leadership team.

In response to the report’s findings, Henry Mayo launched or expanded services to increase its impact in the community.

Progress Report

Henry Mayo made several noteworthy accomplishments in FY 2010, including:

- Receiving the Gold Seal of Approval from The Joint Commission for our Advanced Primary Stroke Center.
- Opening a new Intensive Care Unit in August 2010. The new ICU at 9,410 square feet is double the size of the previous unit.
- Earning the Joint Commission’s Gold Seal of Approval and formal accreditation following an unannounced, onsite evaluation in June 2010.
- Earning the Health Grades designation as

one of the top 5% hospitals in the nation in Emergency Medicine.

- Making major strides toward improving patient care and safety by implementing Advanced Clinical Systems, an electronic health record system. ACS allows for paperless workflow from initial admission, including documentation, charting and archiving.
- Completing the expansion of the Emergency Department, which doubled in size and improves the level and efficiency of service to our patients. With 36 beds, the new ED can accommodate 65,000 patients per year.



- Completing our new Tier 3 Data Center. This improvement allows us to accommodate growth by adding new



technologies, such as electronic medical records and remote access.

- Earning two benchmarks that reflect superior care for heart attack and heart failure patients. Henry Mayo was ranked in the top 10% of performance nationally for these measures.
- Receiving a Certificate of Intent to implement the principles of the Global Baby-Friendly Hospital Initiative, sponsored by the World Health Organization (WHO) and United Nations Children's Fund (UNICEF).
- Earning honors for organ donation. Henry Mayo was one of eight hospitals recognized for maintaining an organ donation conversion rate of 75% or more during a specified time period. This was the fourth year we were awarded the Bronze Medal of Honor by the National Learning Congress for the Donation and Transplantation Community of Practice.
- Receiving a three-year accreditation award with commendation from the Commission on Cancer. Henry Mayo is included in the 25% of accredited hospitals that diagnose and/or treat 71% of newly diagnosed cancer patients each year.

Fighting Childhood Obesity

Childhood obesity has reached epidemic levels. Today, 1 in every 3 children in the U.S. is overweight or obese. In addition to emotional or psychological problems, childhood obesity could lead to life-threatening conditions including diabetes, high blood pressure, heart disease, cancer and other disorders.

To help educate the community about childhood obesity and improve children's nutrition and eating habits, Henry Mayo participated at the 2010 Kids Health and Safety Fair hosted by the Valley Trauma Center in Northridge and Kids Expo hosted by the Child and Family Center.

At these events, Henry Mayo staff shared information on appropriate food portion sizes. Hoping to make an impact with kids and make it memorable for parents, they used items such as a deck of cards, an egg, and a light bulb to visually demonstrate correct portion sizes. For example, a light bulb was placed next to a stem of broccoli and a CD was placed next to a pancake.

"Kids will typically indulge in a greater portion size of foods they enjoy -- foods that may be unhealthy -- and eat less nutritional foods," according to Bhavna Mistry, marketing specialist at Henry Mayo.

"In this day and age, as we become more accustomed to larger portion sizes, it's difficult for parents to know what a correct portion size is," she adds. "With this exercise, we wanted to remind everyone that all foods are good, but in moderation."



- Implementing several service improvements. In a survey of our spine patients, 97% said they would “definitely recommend” Henry Mayo and 99% said they would “definitely recommend” our spine surgeons. In addition, our turnaround time for EKG results (test to interpretation) was three times faster compared to the previous year, and our turnaround from breast cancer core needle or stereotactic biopsy to pathology report was reduced by 30%.

During the year, we embarked on or continued several major construction projects, including a new parking structure and helipad, a Neonatal Intensive Care Unit and a new operating room and expanded surgical department. These projects will be completed in 2011 and will greatly enhance our ability to serve patients.

Valuation of All Community Benefits

In FY 2010, Henry Mayo was involved in a number of community benefit activities. These included preventive and health screenings, education and awareness activities in the community on important health matters, ensuring qualified healthcare professionals are on staff to meet the community’s growing healthcare needs, and helping those in need.

Prevention and Education

Throughout the year, we offered a number of preventive and health screenings to help keep the community healthy.

We held quarterly “Care for Your Heart” health screenings, which included cholesterol and glucose tests, blood pressure monitoring, height and weight analysis, body fat and BMI measurement, oxygen saturation and carbon

monoxide measurement and heart risk assessment.

We also offered free flu shots for seniors during the cold and flu season. Rather than have them come to us, we sent our nurses into the community to give flu shots to seniors with limited access to transportation.

During National Colorectal Cancer Screening Awareness Month in March, we handed out complimentary colorectal cancer screening packets. Nearly 400 fecal blood occult screening kits were distributed at several locations in the Santa Clarita Valley.

Our one-hour, spine education class, held monthly in our physical therapy gym, covered correct posture, body mechanics, daily living activities, and the role of exercise to maintain



strong backs. Taught by a physical therapist, these classes attracted more than 70 people in FY 2010 and were focused on lifestyle changes that can help with pain management and prevent future back injuries.

In partnership with Superior Life Support, we offered free, monthly, one-hour CPR classes on our campus and expanded the program in 2010 to include local high schools. Approved by the American Heart Association, the Family & Friends CPR program is designed to

educate participants on how to recognize and care for an adult or child who is choking, and how to perform CPR. Taught voluntarily by a Los Angeles County firefighter, classes are open to anyone who wants to learn CPR but does not need to be certified. These classes had more than 70 participants in 2010.

Reinforcing Healthy Lifestyles

Henry Mayo also took part in several events during the year to raise awareness about good health and healthy habits.

We participated in Relay For Life to celebrate cancer survivorship and raise money for research and programs for the American Cancer Society. Staff members also walked in the "Walk for Diabetes" organized by the Santa Clarita Valley chapter of the Diabetes



Association and the "Arthritis Walk" from the Arthritis Foundation. The hospital was a major sponsor of both events.

In addition, we were involved with White Ribbon Week to promote awareness of safe driving habits for teen drivers. The White

Providing Mental Health Tools

Making mental health educational tools available to Santa Clarita Valley residents is part of Henry Mayo's ongoing commitment to the community.

Since 2009, we have been offering free, online mental health screenings through our website as a public educational program. By clicking on a link to the confidential mental health screening, visitors can participate in anonymous screenings for depression, general anxiety, adolescent depression, post-traumatic stress and bipolar disorder.



Based on results of the screening, participants may want to follow up with mental health professionals. A list of local mental health resources is listed on the website.

"There were 543 online surveys completed in FY 2010," says Michael Dougherty, community relations representative for Henry Mayo's Behavioral Health Unit (BHU). He noted that since the unit began offering the screenings, the hospital's website has been used by slightly more visitors than the national average based on data from Mental Health Screenings, Inc.

The unit began offering a Spanish-language version of the mental health screening in response to a Community Needs Assessment Study conducted by the hospital in 2010. "We responded to the changing needs of our community by expanding our website to include a Spanish-language version," says Dougherty.

Based on the growing number of online screenings, "we know we're making an impact in the community," he adds.



At the fair, we provided free health information and screenings, including cholesterol, glucose, and blood pressure. A pharmacist was on hand to discuss concerns about prescription drugs and clinical staff provided information on healthcare topics, including stroke education, cardiac care, mammography, maternity and physical therapy.

During the year, we also shared nutrition information with children and families at the Kids Health and Safety Fair and Kids Expo.

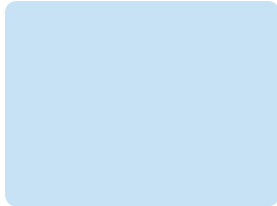
Education and Training

In FY 2010, we were involved in numerous activities to ensure we have highly trained healthcare workers now and in the future.

We continued our partnership with College of the Canyons to increase the number of nursing students. Since joining forces nine years ago, COC has increased annual enrollment in its nursing program from 48 to 100, and Henry Mayo has reduced its vacancy rate for registered nurses.

In 2002, the college and hospital opened the HMNMH/COC Clinical Education Center, a comprehensive teaching and training laboratory on Henry Mayo's campus for students enrolled in the college's nursing program. In addition to donating a building for clinical instruction, the hospital provided funding for a full-time instructor, offered clinical rotations for nursing students, provided employment and tuition reimbursement, and made a one-time contribution of \$10,000 to the nursing program.

A total of 652 students have gone through the nursing program. Without the partnership, the college would have been



Ribbon Campaign is a part of the Drive Safe Program, initiated by Frontier Toyota with the assistance of several community organizations including Henry Mayo, Los

Angeles County Sheriff Department's Santa Clarita Valley Sheriff's Station, Safe Rides, City of Santa Clarita, and *The Signal*.

The goal of the campaign is to encourage high school seniors to have fun during their graduation celebrations without engaging in high-risk activities, such as impaired driving. Our trauma nurses led the City of Santa Clarita Community Court's diversion classes and presented graphic images of car crashes caused by teens followed by a candid discussion on what young drivers can do to prevent collisions and make positive life choices for their future.

For the second year in a row, we partnered with the Santa Clarita Valley Chamber to host a Health and Wellness Fair. The fair included more than 90 local healthcare professionals, including experts in family medicine, pediatrics, physical therapy, dentistry, public health, and more.

able to accommodate only 384 nursing students.

During the year, we also offered internships in radiology, respiratory therapy and phlebotomy, and hosted local high school students for internships that prepare them for a future in medicine.

To offer young people exposure to the wide variety of jobs in the medical field, our volunteer department collaborated with youth organizations and school-to-business programs. We also offered tours for elementary school children as well as Boy Scouts and Girl Scouts of America, participated in the SCV School and Business Alliance Groundhog Job Shadow Day, and provided learning opportunities for students in such programs as William S. Hart Union High School District Career Visions National Youth Leadership Forum and Canyon High School Medical Magnet.

We also continued our active teen volunteer program where students ages 14 to 18 learn about the healthcare field by assisting staff, visitors, and patients with non-medical tasks.

Helping Those in Need

One in five Californians lacked health insurance coverage in 2008, according to the Centers for Disease Control's National Center for Health Statistics. It's been well documented that individuals who don't have health insurance face a number of concerns, including delaying medical help when faced with a life-threatening illness.

Fulfilling our obligation to treat everyone, including the uninsured and underinsured, we offered financial assistance in FY 2010 to patients meeting certain criteria, such as a family income at or below 350% the federal poverty level (FPL). (Henry Mayo allows up to 400% of the federal poverty level). Patients

Improving Stroke Outcomes

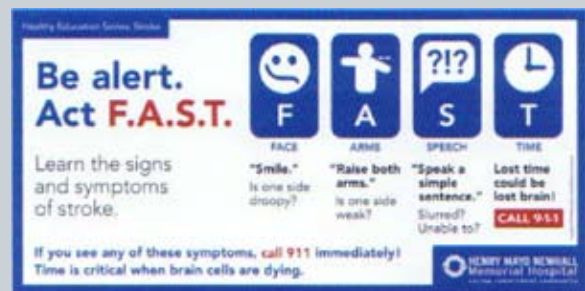
Henry Mayo had a goal to significantly improve outcomes for stroke patients by becoming a primary stroke center. Through the Stroke Center Committee's hard work and determination, that goal became a reality.

Following a detailed, onsite review of the hospital and based on the recommendations for primary stroke centers, Henry Mayo earned the Gold Seal of Approval from The Joint Commission for Primary Stroke Centers in March 2010.

The committee was responsible for overseeing adoption of evidence-based guidelines, training for all patient care staff, key processes and elements of performance, and monitoring and improving measurable performance.

More than 20 professionals, including physicians and clinical and ancillary staff, collaborated to design a stroke program that continuously provides safe, high-quality care, treatment, and services for patients.

"Henry Mayo demonstrated that its stroke care program follows national standards and guidelines that can significantly improve outcomes for stroke patients," says Jean Range, MS, RN, CPHQ, executive director, Disease-Specific Care Certification, Joint Commission.

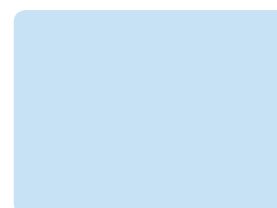
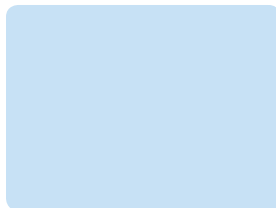


who meet the FPL guidelines with high medical costs were also included.

This can mean out-of-pocket costs exceeding 10% of the patient's income in the prior 12 months or uninsured patients whose family income meets the FPL and whose out-of-pocket expenses do not exceed 10% of the patient's family income. These patients may qualify under our extended charity or discount policy. Patients may also be eligible for health benefits through Medicare, Medi-Cal, CCS or Healthy Families.

In addition, we provided breast cancer screenings and diagnostics to women -- regardless of their ability to pay -- through our Sheila R. Veloz Breast Imaging Center. We also offered referrals to Circle of Hope, a local nonprofit, which offers financial and emotional assistance to uninsured and underinsured breast cancer patients who live, work, or receive treatment in the Santa Clarita Valley.

A grant from the Susan G. Komen Breast for the Cure subsidized costs for symptomatic women and men under 40, while our breast imaging center participated in the state-subsidized program for women over 40. Through our foundation, community donations and grants, the center served uninsured and underinsured individuals over the age of 40.



Henry Mayo provided \$10.9 million in charity care in FY 2010, up from \$8.7 million in 2009.

Other Benefits for the Broader Community

Mental Health Services

With nearly 1 in 3 Americans -- more than 75 million people -- suffering from a mental disorder in any given year, the importance of mental health services can't be overstated.

Our Behavioral Health Unit (BHU) is the only one of its kind in the Santa Clarita Valley and attracts patients from the San Fernando Valley, Bakersfield and Ventura areas, in addition to our valley. The goal of the 23-bed unit is to provide medical and psychological treatment to help patients re-enter society and function at a higher level.

The unit's multidisciplinary team includes psychiatrists, psychiatric-certified registered nurses, marriage and family therapists,

licensed vocational nurses, social workers, activity therapists, and certified nursing assistants, who help BHU patients with a variety of acute psychiatric illnesses. These include schizophrenia, schizoaffective and bipolar disorders, and major depression, which may sometimes include suicidal or homicidal thoughts.

In addition to providing counseling, the unit offers activity therapy including art, interactive games, lessons in life, and personal grooming. The unit follows up after patients are released to ensure they follow through with treatment plans.

In 2010, the unit expanded its reach by offering online mental health screenings.

Stroke Education

According to the American Heart Association (AHA) and American Stroke Association (ASA), stroke is the third leading cause of death in the U.S. and a leading cause of serious, long-term disability.

To improve the quality of care for stroke patients admitted to the Emergency Department, Henry Mayo developed a comprehensive system for rapid diagnosis and treatment in 2010. This includes always being equipped to provide brain imaging scans, having neurologists available to conduct patient evaluations, and using clot-busting medications when appropriate.



Henry Mayo's rapid stroke treatment can mean the difference between a patient becoming impaired from a stroke or being able to resume normal activities with minor to no damage.

For our efforts, we received the AHA and ASA's Get With The Guidelines–Stroke Bronze Performance Achievement Award. The award recognizes Henry Mayo's commitment and success in implementing a higher standard of stroke care by ensuring stroke patients receive treatment according to nationally accepted standards and recommendations.

Through Get With The Guidelines-Stroke, customized patient education materials were made available in English and Spanish at the point of discharge, based on patients' individual risk profiles.

Community Benefit Plan – Fiscal Year 2011

Our mission -- to improve the health of our community through compassion and excellence in healthcare services -- will continue to drive our activities in FY 2011. As we continue to focus on health and wellness and preventive care by providing education, resources and screenings, we

will share information on lifestyle, diet and exercise, and partner with community agencies to provide needed programs and services.

Some of our FY 2011 activities include:

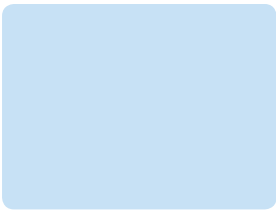
- Launch a Partial Hospitalization and Intensive Outpatient Program (PHP-IOP) for mental health services.
- Identify and recommend an evidence-based adult diabetes management program with input and collaboration from local endocrinologists.
- Complete market analysis of Medicare and Medi-Cal managed care.
- Evaluate alignment models and opportunities which lead local access to outpatient care for Medi-Cal, Medi-Medi, and the uninsured.
- Update adult stroke education program goals.
- Organize and launch Spanish-language "health discussions" in community with clinic staff and physicians who speak Spanish.
- Develop email list for not-for-profits and Medi-Cal providers with link to Spanish and English flyers for health fairs and health programs to download and post.
- Sustain existing screening programs related to management of heart disease, diabetes and early detection and prevention of cancers.
- Sustain community education for children and parents with focus on benefits of nutrition and healthy eating habits.

- Sustain the College of the Canyons (COC) faculty commitment.
- Complete evaluation of the Family Care Partnership program (program is designed to reduce Medicare readmissions for congestive heart failure [Partners in Care Foundation]).
- Evaluate opportunities for alignment with the Senior Center associated with management of chronic disease or readmissions.

By responding to community needs, we help to ensure greater access to health care for the uninsured and underinsured and provide much-needed, sometimes life-saving, medical services for our community.



Henry Mayo Newhall Memorial Hospital Executive Team



Roger E. Seaver

President, CEO

John V. Schleif

Senior Vice President, COO

C.R. Bob Hudson

Senior Vice President, CFO

Larry R. Kidd, RN, NEA-BC

Vice President, Patient Care Services, CNO

Cindy Peterson

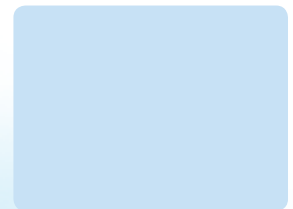
Vice President, CIO

Mark Puleo

Vice President, CHRO

Jonathan Miller

Assistant Vice President, Ancillary and Support Services



Medical Staff Involvement

Members of the medical staff participate in community benefit planning, implementation and evaluation activities. They work with hospital staff to provide guidance for health fairs and wellness screenings in our service area, including preventive health activities, such as colorectal cancer screenings and American Cancer Society's Relay For Life, and speaking in public forums to promote health education and awareness.

Community Benefit Report Contact:

Laura Young, (661) 253-8089;
youngll@henrymayo.com

Henry Mayo Board of Directors FY 2010

Henry Mayo is governed by a 15-member volunteer Board of Directors. The selection and ultimate election of new board members begins with the recommendations of the Governance Committee that consists of respected local business or civic leaders. Henry Mayo's senior leadership and Foundation Board President also participate on the board. Most of our board members live or work in the Santa Clarita Valley and, because they know their families, friends, and neighbors depend on the hospital, they hold the administration, and themselves, to the highest performance standards possible.

Officers

James D. Hicken
Board Chair
President and CEO, Bank of Santa Clarita

Craig Peters
Board Vice Chair
EVP, CB Richard Ellis, Industrial Properties

Judy Fish, PhD
Board Secretary
Superintendent, Saugus Union School District

Don Kimball
Board Treasurer
EVP/Operations and Financial Affairs
Secretary, Newhall Land

Public Review

This report is intended to provide an overview of Henry Mayo's activities to improve the health of the community. Copies are distributed to the board of directors, Henry Mayo officers and others. The report is accessible through our website, www.henrymayo.com. Printed copies can also be obtained by calling Laura Young, public relations manager, (661) 253-8089.

Members

Vinod Assomull, MD

Dale Donohoe
Owner, Intertex Companies

Graciela Freixes
Judge, Los Angeles Superior Court

Cecelia Hann, MD

Elizabeth Hopp
SVP, Director of Client Services, Bank of Santa Clarita

Marlee Lauffer
VP, Marketing and Communications,
Newhall Land

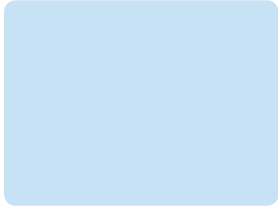
Mark Liker, MD

Roger Seaver
President and CEO, Henry Mayo Newhall Memorial Hospital

Mark Sender, MD
Deputy Chief of Staff, Henry Mayo Newhall Memorial Hospital

Douglas R. Sink
CFO, Remo Inc.

Frank Yusuf, MD
Chief of Staff, Henry Mayo Newhall Memorial Hospital



Henry Mayo Newhall Memorial Hospital

Henry Mayo Newhall Memorial Hospital is a 227-bed, not-for-profit, acute care hospital serving the Santa Clarita Valley since 1975.

Services include trauma, emergency, intensive care, maternity, surgery, nursing, wound care, behavioral health, and acute rehab, as well as cancer, cardiology, imaging, lab, digestive, respiratory services and physical and occupational therapies.



Driving Directions

From Antelope Valley

- Take 14 South to 5 North
- Exit McBean Parkway, turn right
- Turn left into entrance at Orchard Village Road

From San Fernando Valley

- Take 5 North
- Exit McBean Parkway, turn right
- Turn left into entrance at Orchard Village Road

From Simi Valley

- Take 118 East to 405 North
- Take 405 North to 5 North
- Exit McBean Parkway, turn right
- Turn left into entrance at Orchard Village Road



HENRY MAYO NEWHALL
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caring. commitment. community.

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